

How we create value

Our Purpose

To provide the water for life we all rely on to thrive

Our Vision

To grow value and trust by being world class

Our resources

Financial

Financial efficiency and resilience

Natural

Plants, animals, water, soils and the ecosystem service they provide

Social

Stakeholder relationships

Human

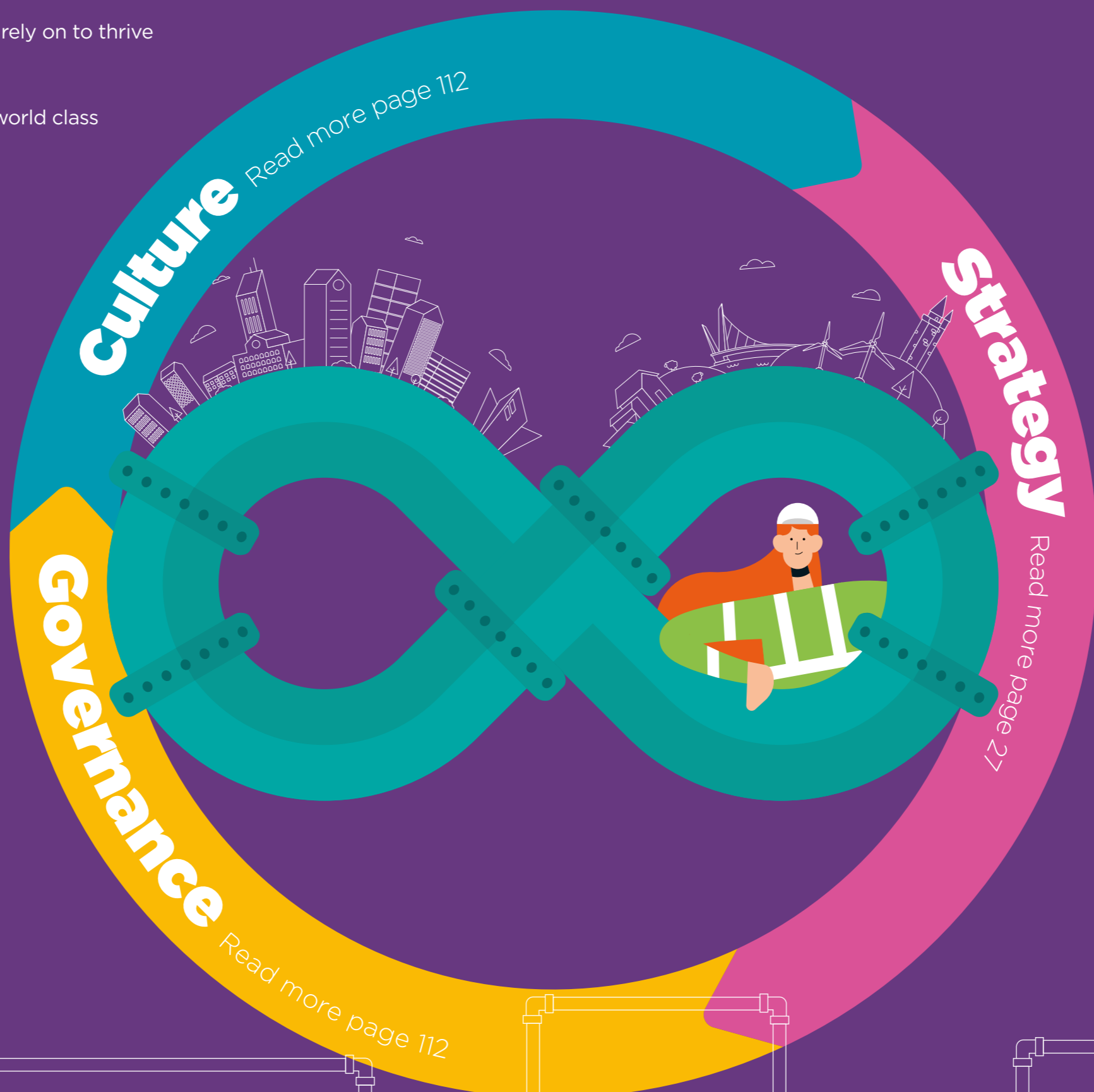
Talent, health and wellbeing

Manufactured

Pipes, treatment works, plant and equipment, IT and offices

Intellectual

Knowledge and processes



Where we add value

Customer

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Water

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Economy

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Nature

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People

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